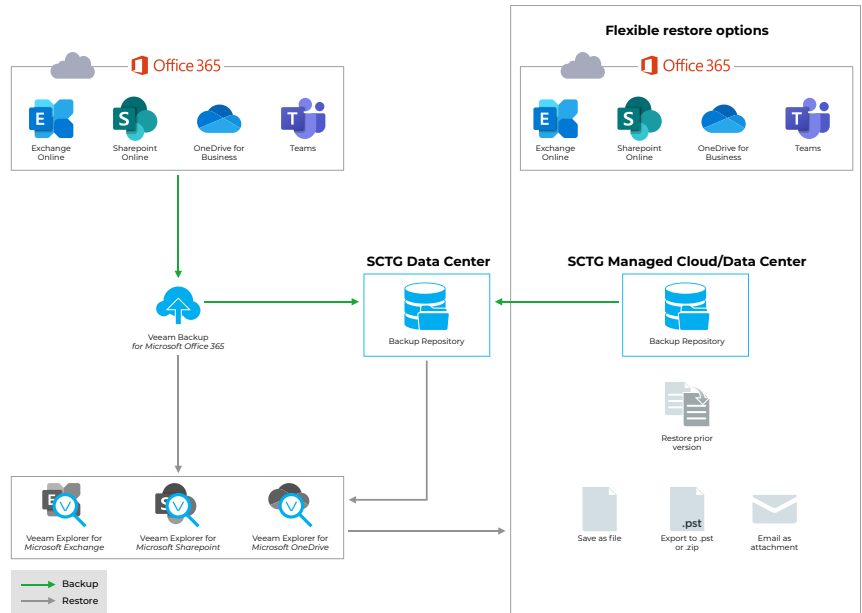


Managed Backup & Recovery Service for Microsoft O365 from SCTG

Our fully managed service provides protection for the data and configurations contained in your Microsoft O365 or on-premise Exchange and SharePoint environments. This includes: Exchange, SharePoint, OneDrive for Business and Teams.

Key Features / Benefits

- Backup Microsoft O365 Exchange, SharePoint, OneDrive for Business and Teams data and configurations so you always have access to your data
- Complete configuration, administration and monitoring by SCTG's Engineers
- Backup, retention, and replication schedules designed around your requirements
- Option for restore into Microsoft O365 environments, SCTG Managed Cloud Services, SCTG Managed Colocation Services and/or Customer Premise environments
- Comprehensive, 24x7 Service infrastructure health monitoring, performance metrics, and alerting and Service Desk support



How It Works

Backups are performed, stored, and maintained in one of our secure, SOC 2 compliant data centers on our fully redundant, high-performance object storage platform. We utilize the industry's leading technology, Veeam Backup & Recovery for Microsoft O365, to power this service.

Encryption

The Managed Backup & Recovery Service enables encryption of data by default. The Service will generate the encryption keys necessary to protect the data. Data is encrypted as it is written to the Backup Repository, and the resulting encrypted data blocks are stored. The Service includes encryption-at-rest so data remains encrypted while stored in any SCTG-operated data center.

Restore Process

Restores for backup data are performed upon request. Restores can be made in time-based, aggregate or granular fashions with item-level restore requests supporting critical emails, files, conversations, projects, tasks and other O365 assets. You can also request security roll-backs to remove unintended permission or configuration changes.

Data is generally restored to the primary system where the data originated – your Microsoft O365 environment. The Service does support the option for Microsoft O365 data to be recovered to additional environments including a SCTG Managed Cloud, a SCTG Managed Colocation configuration or a Customer Premise location.

If you have any questions, or would like a more detailed service description, please visit www.servercentral.com.